

## WARRANTY

Black Widow Products are made to the highest industry standards.

The Black Widow warranty is backed by experienced technical support and customer service team committed to upholding the Black Widow position as the “leaders in vehicle storage solutions”.

Product	Warranty Period	Warranty Details
Twin drawer and tourer configurations storage solutions  Half Cargo Barrier  Top Shelf and Centre Barrier Combination	<b>Lifetime</b>	If used for private and recreational purposes, Black Widow guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the system
Twin drawer and tourer configurations storage solutions	<b>1 year</b>	If used for any commercial purpose, Black Widow guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the system
Stand Alone Fridge Slide  Awning	<b>3 Year</b>	If used for private and recreational purposes, Black Widow guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the item
Half Cargo Barrier Top Shelf and Centre Barrier Combination Stand Alone Fridge Slide Awning	<b>1 Year</b>	If used for any commercial purpose, Black Widow guarantee to fix or replace any moving or structural parts should they become a hindrance to the normal function of the item

## WARRANTY CONDITIONS

The Warranty period commences from date of purchase . To make a warranty claim, proof of purchase (POP) or equivalent documentation must be supplied for any warranty claims to be considered.

Black Widow or its Agent must have access to the product to assess the nature of any warranty issue.

Black Widow offers a 21 day money back guarantee from date of purchase subject to POP if you are not totally satisfied with your storage system.

The Black Widow Warranty shall be void for the following reasons:

- Inability to provide proof of purchase or equivalent documentation
- Products not installed to relevant Black Widow Instructions
- Products not installed by a Black Widow authorized distributor
- Fitting of other products to a Black Widow Cargo Barrier
- Repairs, replacement of parts or modifications undertaken to any product without approval from Black Widow
- Failure to observe manufacturer care, cleaning and maintenance instructions
- Damage from misuse, abuse or overloading
- Damage to carpet, edging’s, drawers and fridge roller through overloading, sharp objects, liquid spillage, chemicals or solvents, fire or heat
- Damage arising from flying or loose cargo stored in or on the storage system

### Disclaimer

Black Widow , its proprietors and employees, will not be liable for any claims for damage or injury arising from the use of our storage systems and accessories in whatever situation or event and are relieved of all obligations, responsibilities and liabilities direct or consequential in the event of such damage or injury occurring. Because of the inherent use of 4WD Recreational and light Commercial vehicles and the terrain and conditions they encounter, the purchaser has Black Widow storage systems and/or accessories installed at their own risk. Whilst every endeavor has been made to make our product as good as it can be for the purpose intended, “cargo storage”, we cannot be responsible for what is placed in or on them, or how or what they are used for.